

Claim/Return (deadline)	Auditor Comments (Pricewaterhouse Coopers LLP)	Recommendation	Management Response	Responsibility (Implementation Date)
<p>Housing and Council Tax Benefits Subsidy (BEN01) (30/11/2016)</p>	<p>The Authority claim required no amendments to the original claim form as submitted to the DWP in April 2015 and 3 qualification letter matters. These matters were not significant and related to roundings between the benefit system and the claim form, an overpayment of benefit of £50 in one case and an underpayment of benefit of £174 in another.</p> <p>There were no control issues as were none in 2013/14</p>	<p>None</p>	<p>The Authority continues its programme of training and development of officers, along with the monitoring and monthly random sampling of assessment to ensure we minimise the possibility of errors occurring in the future.</p>	<p>Responsible Officer:</p> <p>Sarah Bryant, Director of Exchequer and Transactional Services/Chris Henry, Council Tax and Benefits Manager</p> <p>Timescale:</p> <p>On-Going</p>

